

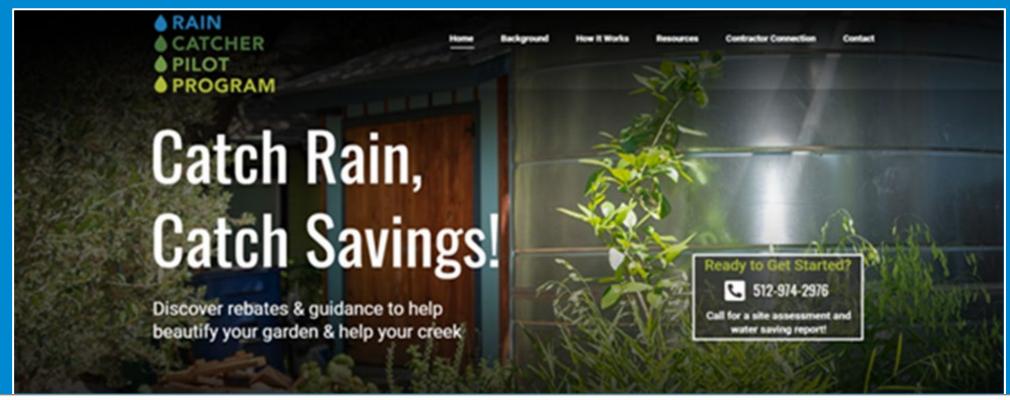
Unexpected Partners:
How External Partnerships
Can Lead to Greater Water Savings

The Rain Catcher Pilot Program: Co-Funding a Water Customer Incentive Program

14th Annual Central Texas Water Conservation Symposium
Tuesday, March 19, 2024
Denise Delaney









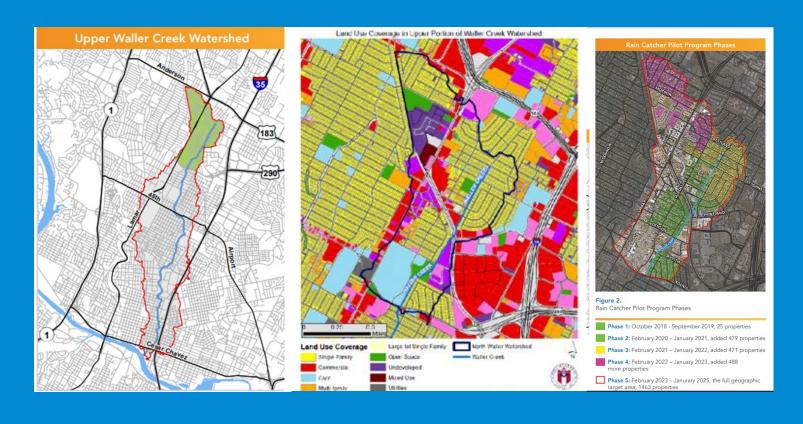








Rain Catcher Pilot Program Area



Upper Waller Creek Watershed

- North Central Austin
 - Near Koenig, Lamar, 183, Airport Blvd
- 1.08 acres
- 47% impervious cover
- Heavily residential
- Four phases
- Total eligible properties 1446



Technical Expertise



One hour site assessment and design recommendations.

Administrative Streamlining



Urban Patchwork will streamline the design, installation, and payment processes for program participants.

Financial Incentives



- Reduced drainage charge
- Existing Rainwater Harvesting and Rainscape Rebates
- \$1,000 per tree with passive irrigation system.
- PLUS an additional \$1 per gallon.



Rain Catcher Pilot Program Progression

- Pre-Pilot
 February 2011 2018
- Phase 1
 Fall 2018 to Fall 2019
- Phase 2 Beginning of Pandemic Summer 2020 – January 2021







- ❖ Phase 3 During Pandemic & Winter Storm Uri
 - February 2021 January 2022
- ❖ Phase 4 Coming out of the Pandemic February 2022 – January 2023
- Phase 5 Current phaseFebruary 2023 January 2025
 - February 2023 January 2





Beyond the Pilot





- Pilot program administration
- Ambassadors
- Funding for non-profit partner
- \$1 per gallon
- Drainage Charge Discount
- Associated scientific and sociological studies

Focus

- Include community members in the solution
- Strengthen "one water" concept and collaborations
- Improve urban hydrology
 - Increase base flow in creeks
 - Reduce erosive events
 - In some cases, address nuisance flooding issues
 - Increase aquatic life in our creeks
- Increase enrollment in the Drainage Charge Discount







- Expertise from doing rainwater-focused incentives since the 1990s
- Administers existing rebate programs
- Funding for existing rebate programs including:
 - ❖ Rainwater Harvesting up to \$5,000 for equipment to capture rainwater
 - ❖ WaterWise Landscape up to \$3,000 to convert turf grass to native plant beds
 - ❖ WaterWise Rainscape up to \$1500 for landscape features that hold rainwater

Focus

- Conservation Reduce use of potable water for landscapes
- Provide alternate water resource for emergency use









• Provides \$1000 per tree for up to two street trees with a 500-gallon front yard cistern that passively waters them

Focus

- Increase the number of street trees
- This geographic area is within Urban Forestry's target area to increase urban canopy cover



The Urban Forest Grant strengthens Austin's urban forest by funding stewardship activities like tree planting, tree care, education, and disease control projects.



The DSD Urban Forestry funding has supported 68 trees @\$1000 each trees that have either been planted or encumbered = ~ \$68,000





- Third-party partner relationship connecting city and residents
- Expertise including consulting on DIY
- Streamlining the process
 - Free rainwater collection site assessment
 - Connects participant with a contractor
 - Inspects installed systems
 - Completes rebate applications
 - Gathers data and submits reports to the City

Focus

- Ecologically restorative landscaping
- Residential property and public space
- Turning a patchwork of underutilized spaces into a quilt of common good



Urban Patchwork highlighted one of the completed residential projects during the 2021, "Outdoor Living Tour."

Stacked Incentives



Development Services Department:

\$1000 per street tree, up to 2 trees, irrigated

with a 500-gallon cistern

Austin Water:

\$.50 per gallon (for 500 gal cisterns)

Watershed Protection Department:

\$1/per gallon captured

\$~2500 per site administrative costs





Example 1

System Cost: \$14,851

Copay: \$5477.00

Resident Copay %: 37%

	Sit	e Details	Owner Info	Ambassador	Outre	ach	Program Info	System De	tails		
Unique ID 000260		em Cost 851.00	Administ \$2,500	trative costs 0.00	Resident (\$5,477.00		Resident I 36.88%	Pay %	WPD Max M \$4,740	atch	
WPD Funding \$3,750.00		in Forestry Fu 00.00	unding Austin \$1,325		Off Set Co	ost	Previous I	OUF	New DUF	% Change NA	
Unique ID		Rain Garden	s Installed	Rain Gard	len Gallons (Captured		IC % Take	en Offline		
000260		2		1,330				%			
Cisterns Install	Cisterns Installed Cistern Gallons		ns Captured	Captured Total Gal		llons Captured		Number of Trees			
3		2,500		3,830				2			
Cisterns					Trees						
	Material		Size (gal)		Tree ID	Type				Size (gal)	
1 m	etal		1000		1	Mexican	Plum			10-15	
2 po	oly - black		1000		2	Redbud				10-15	
3 po	oly - black		500								





Example 2:

System Cost: \$10,625

Copay: \$1373.00

Resident Copay %: 13%

		Site Details	Owner Info	Ambassador	Outrea	ch Program Info	System Details			
Unique ID 000835		system Cost \$10,625.00	Administra \$1999	ative costs	Resident Co \$1,373.00	opay Resident 12.92%	Pay % WPD \$0) Max Match		
WPD Fundi \$3,720.00	9	Urban Forestry F \$2,000.00	unding Austir \$1,53	1 Water 3.00	Off Set Cos	st Previous	DUF Nev	v DUF % Change NA		
Unique ID	ique ID Rain Gardens Installed			Rain Gai	rden Gallons	Captured	IC % Taken Offline			
000835		2		1,070			%			
Cisterns Ins	Cisterns Installed Cistern Gallon		ons Captured	s Captured Total Ga		ed	Number of Trees			
2		2,650		3,720			2			
Cisterns					Trees					
Cistern ID	Materia	I	Size (gal)		Tree ID	Туре		Size (gal)		
1	black po	ly	1100		1	Oak FY 15 gal		10-15		
2	black po	ly	1550		2	Redbud FY 15 gal		10-15		







Example 3

System Cost: \$9391

Copay: \$226

Resident Copay %: 2.41%

	Site Details	Owner Info	Ambassador	Outrea	ch Program Info	System Details		
Unique ID 000492	System Cost \$9,391.00	Administra \$2590		Resident Co \$226.00	Resident 2.41%	Pay % WPD \$4,6	Max Match	
WPD Funding \$3,020.00	Urban Forestr \$2,000.00	y Funding Austin \$1,555		Off Set Cos	t Previous	DUF New	DUF % Change NA	
Unique ID	Rain Gard	dens Installed	Rain Gai	den Gallons (Captured	IC % Taken C	Offline	
000492	0		0			%		
Cisterns Install	ed Cistern G	Cistern Gallons Captured		Total Gallons Captured		Number of Trees		
2	3,010		3,010			2		
Cisterns				Trees				
	Material	Size (gal)		Tree ID	Туре		Size (gal)	
2 b	lack poly	1100		1	Crape Myrtle - front ya	rd 15 gal	10-15	
	lack poly 1910			2	Anacacho Orchid FY 15	acacho Orchid FY 15 gal 10-		





Thank you



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Expanding Water Conservation through Partnerships

Juan Soulas
SAWS Conservation Planner

Central Texas Water Conservation Symposium March 19, 2024





SAWS Conservation Outreach





















Expanding Conservation through Partnerships

- Legal instruments utilized:
 - Performance Based Contracts
 - Used for Non-Profit organizations for outreach
 - Bexar County Master Gardeners
 - Gardening Volunteers of South Texas
 - San Antonio Botanical Garden

- Eco Centro/SAC
- Mitchell Lake Audubon Center
- Green Spaces Alliance

- Vendor Agreements
 - Used for retail vendors to accept SAWS issued eCoupons
 - WaterSaver Landscape Coupon
 - WaterSaver Rewards



Contracted Partners in Conservation

What's in the performance-based contract with Nonprofit Organization?

- Partners must conduct a minimum of 30 approved activities annually.
 All must receive pre-approval.
- Learning objectives must align with SAWS Conservation goals.
- Program must be promoted in organization's calendar and posted in GardenStyleSA Calendar.
- Display SAWS and GardenStyleSA logos during program.
- Program must be run entirely by the NPO: planning, promotions and execution of workshop.
- At presentations and events, on a given year SAWS Staff has ~10,000 engagements, with partners over 300,000.



Conservation Partners





Earth Friendly Gardening & Landscaping Presented by Bexar County Master Gardeners

Sat Mar 2nd 9:00am - 10:00am

Cultivate! Spring Into Landscape Gardening -Online Learning -Rewards Eligible

Spring is the season for renewal. Come join Lynn Cox, Bexar County Master Gardener, as she discusses what can be done to refresh, renew....



Mon Feb 5th 11:30am - 12:30pm

SAWS WaterSaver Rewards, Rebates and Coupons - Online Learning - Rewards Eligible

WaterSaver Rewards = 1 point Join Green Spaces Alliance of South Texas for this interactive online workshop to learn about the SAWS ...



Wed Feb 7th 6:00pm - 7:30pm

Gardening Basics -Rewards Eligible

WaterSaver Rewards = 1 point Gardening is one of the most exciting and rewarding lifestyle changes one can implement. But where do you ...





Sat Feb 10th 8:00am - 11:00am

2nd Saturday Habitat Clean up at Mitchell Lake - Rewards Eligible

WaterSaver Rewards Points = 1 point per calendar year Learn native plant landscaping techniques by joining members of the community at ...





Fri Feb 23rd 6:00pm - 7:00pm

Drought Tolerant Tips, Tricks and Tech -Rewards Eligible

WaterSaver Rewards = 1 point Water conservation can take on many forms in your lawn, garden, or landscaping. This class will cover how to ...



Sat Mar 16th 8:30am - 1:30pm

Watersaver Landscape Design School - Rewards Eligible

WaterSaver Rewards = 3 points Garden Volunteers of South Texas' Landscape Design School has three phases: one for you to read at home, one ...





San Antonio Botanical Garden

WaterSaver Lane to Community









Contracted Vendors and WaterSaver Coupons

Why and What's in the agreement?

- SAWS' WaterSaver Landscape coupon program is to encourages customers to reduce the amount of turf and replace it with a drought tolerant landscape bed.
- WaterSaver Rewards encourages qualified customers to attend approved conservation workshops/events and/or successfully complete incentive programs to earn points.
- Participating vendors accept the eCoupon issued by SAWS as cash at the point of sale and then submit all coupons on a regular basis for reimbursement.
- Vendor must furnish a detailed copy of the sales receipt for every coupon redeemed.



WaterSaver Landscape Coupons



- \$100 Landscape E-coupon to purchase 15 plants.
- Redeem at participating vendors.
- Mostly natives with some well-adapted.
- 40 species, over 100 varieties.
- Selection includes ground covers, perennials, shrubs and small trees.
- Average out of pocket to customer \$50.



Landscape Coupon Transformation

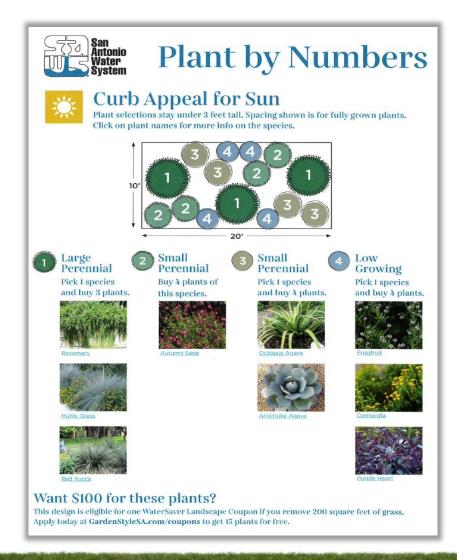
800 square feet of grass removal

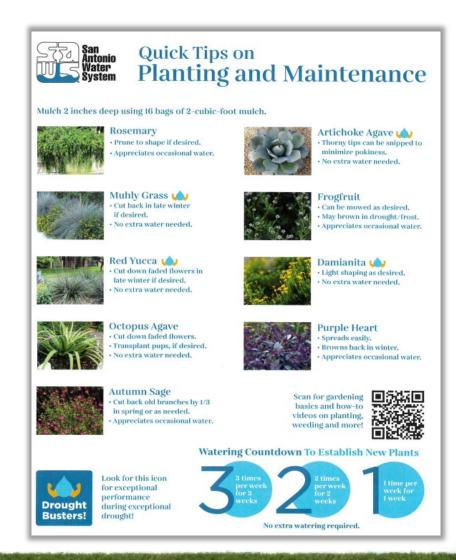






Coupons essential for "Plant by Numbers" transformations





WaterSaver Rewards

Get rewarded for your water-saving ways!

- Customers earn points by attending eligible events and workshops, and program participation.
- Earned points become \$30, \$50 and \$70 discount eCoupons.
- Redeemed at participating vendors.
- Used towards plants, mulch, soil, bed edgers, garden tools etc.
- Fertilizers, pesticides, herbicides and rock are not eligible.





Juan Soulas
SAWS Conservation

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Expanding Water Conservation through Partnerships

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SAWS Conservation Planner

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Joining Forces for Water Conservation





MAIN GOALS

- Reach target audiences and increase program participation.
- 2 Sharing and using resources with partnering organizations.





Williamson County AgriLife Extension Services

Target Audiences

Sharing Resources

Education







Reaching outdoor water users and people looking for advice

Using science-based recommendations to educate our customers

Furthering our knowledge and working with the community

Neighboring Utilities

Local Irrigation Station Classes

Georgetown Conservation Expo







Private Businesses

Helping us promote
rainwater harvesting and
native landscaping
by providing affordable products
to residents







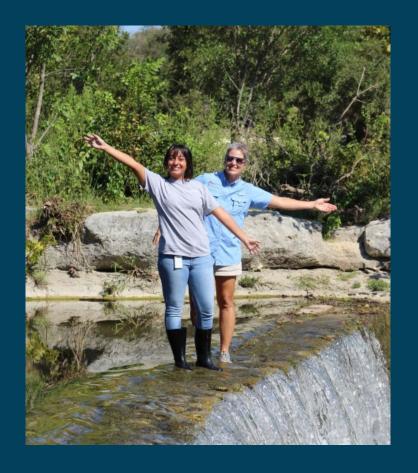


CONNECT WITH US

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